

MC-709
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The Ombudsman Association conference
Planning

1993-1995

TOA Conference agenda - page two

Thursday, May 19

- 8:30-8:45 President's Welcome - Lou Garcia**
- 8:45-9:45 Mary Rowe's Crystal Ball**
- 10:00-12:00 Workshop - Methods of Conflict Management
Aiki Works, Inc.**
- 12:00-1:30 Lunch**
- 1:45-5:00 Workshop in Conflict Management continues**
- 6:30 - ? Dinner ** Please look for the sign-up lists ** There will be a variety of
dinner topics for those who want to continue discussions and there will be
some non-topic dinners for those who want a change of pace.**

Friday, May 20

- 8:30 - 10:00 Workplace Harassment - Changing Regulations
speaker: Cindy Rodes Victor, Esq**
- 10:00 - 10:30 Break**
- 10:30 -11:45 Current Issues [back by popular demand]
moderator, Jan Newcomb-Briggs**
- 11:45 Conference Feedback**
- 12:00-12:15 President's closing remarks**

**** Dress for the 1994 conference is CASUAL and comfortable. [Suggested packing guideline, "If it has seen an iron, don't bring it."]**

FAX TO GENE, VINCE, MARY ROWE - DRAFT FOR COMMENTS

January 21, 1994

Subject: TOA conference attendee membership criteria

Dear Lou,

The subcommittee (Gene, Vince, Mary Rowe and myself) you set up to consider the criteria for conference attendees met last week. We came up with recommended criteria for conference attendance and in the process, worked on membership criteria for TOA. This note documents our recommendations.

Please distribute this to the whole Board for consideration. This needs to be resolved before Vince starts receiving conference applications. Perhaps we need to consider a mechanism to collect Board input and a decision in a short period of time. Please suggest Board members contact any of us with their reactions, support, or suggestions.

Conference attendance criteria:

- TOA membership
- or
- Anyone who meets TOA membership criteria (see suggested definition below)
- or
- Appropriate managers who are considering setting up an Ombuds program
- or
- Someone who has a formal contract agreement to provide Ombuds services on a continuing regular basis as a designated neutral and subscribes to the TOA code of ethics

IN ADDITION, ALL attendees must agree to the confidentiality statement:

It is expected that all conference attendees will, as a matter of ethical and professional practice, hold in confidence all communications, both written and oral, from another attendee unless permission is explicitly given. (Written communications include membership lists, handouts, and other materials gathered at the conference.)

Suggested Membership criteria:

All Ombudspeople who are employed and practicing as an Ombudsperson on a regular basis and who are designated neutrals and subscribe to the TOA code of ethics.

NOTE: The committee also wishes to suggest to the President that, as a matter of course, the President would communicate the confidentiality statement in some written form to each (non-TOA) presenter.

Sincerely,
Mary Simon for the committee

**The Ombudsman Association
11th Annual Conference
April 26 - 28, 1995**

WEDNESDAY, APRIL 26

1:00 pm - 2:00 pm	Crystal Ball Presentation - Mary Rowe	Bayou Room
2:00 pm - 3:00 pm	Myers-Briggs Test Instrument - Nancy Radcliff	Bayou Room
3:00 pm - 5:00 pm	Annual Meeting - TOA Committee Presentations - TOA Standards	Bayou Room
5:30 pm - 6:30 pm	Poster Sessions	Emerald Room
6:30 pm - 8:00 pm	Buffet Dinner	Emerald Room
8:00 pm - 9:00 pm	"Nightmare" Case Discussion Groups	Mayors Chamber Loyola Room Tulane Room

THURSDAY, APRIL 27

7:30 am - 8:30 am	Continental Breakfast	Bayou Foyer
8:30 am - 9:30 am	Myers-Briggs Feedback -- Use as a Tool in Conflict Resolution	Bayou Room
10:00 am - 12:00 pm	Dispute Resolution Systems Design - Chorda Conflict Management, Inc.	Bayou Room
12:00 pm - 2:00 pm	LUNCHEON	Blue Room
2:00 pm - 5:00 pm	Dispute Resolution Systems (cont.)	Bayou Room
5:00 pm	ADJOURN	

FRIDAY, APRIL 28

7:30 am - 8:30 am	Continental Breakfast	Bayou Foyer
8:30 am - 10:15 am	Panel Discussion: Judicial Recognition of Ombudsman Privilege Standards of Confidentiality Need for Shield Laws	Bayou Room
10:45 am - 11:30 am	Message From the President - Tom Furtado	Bayou Room
11:30 am - 12:00 pm	Open Discussion - Evaluations	
12:00 pm	ADJOURN	



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