

15 University and College Ombuds Association Directory of Members

2001-  
2002



U C O A

university and college  
ombuds association

Directory of Members  
2001-2002

**University and College Ombuds Association (UCOA)  
Board of Directors  
2001-2002**

President

Herman "Butch" Hill  
Ohio University

President Elect

Janis Schonauer  
California Institute of Technology

Past President

Judi Segall  
SUNY at Stony Brook

Secretary

Andrea Briggs  
University of California, Riverside

Treasurer

Vicky Brown  
University of Central Florida

Directors at Large

Eleanor Funk  
California State University at Monterey Bay

William King

Colorado State University, Fort Collins

Toni Robinson

Massachusetts Institute of Technology

Maile Sagen

The University of Iowa

Margo Wesley

University of California, Berkeley

Associate Member Representative

Suzanne Chappellet  
San Diego State University

## UCOA Membership Directory 2001-2002

### NOTES:

- (V) indicated Voting Member
- (A) indicates Associate Member
- (E) indicates Emeritus Member
- \* indicates new member in 2001-02

#### **Adrienne R. Andrews, Ph.D. (V)\***

Ombudsperson  
Smith College  
8 College Lane  
Northampton, MA 01063  
Phone: (413) 585-3358  
Fax: (413) 585-3731  
Email: [aandrews@email.smith.edu](mailto:aandrews@email.smith.edu)

#### **Sean A. Banks (V)\***

Campus Ombudsperson & Director of  
Ombuds Services  
UCLA  
501 Westwood Plaza, Suite 105  
Los Angeles, CA 90095-1508  
Phone: (310) 825-7627  
Fax: (310) 206-2545  
Email: [sbanks@conet.ucla.edu](mailto:sbanks@conet.ucla.edu)

#### **Nancy M. Barbee (V)**

Senior Associate Campus Ombudsperson  
University of California Los Angeles  
Office of Ombuds Services  
501 Westwood Plaza, Suite 105  
Los Angeles, CA 90095-1508  
Phone: (310) 825-7627  
Fax: (310) 206-2545  
Email: [nbarbee@conet.ucla.edu](mailto:nbarbee@conet.ucla.edu)

#### **John S. Barkat (V)**

University Ombuds  
Pace University  
235 Elm Road  
Briarcliff Manor, NY 10510  
Phone: (212) 346-1111  
Fax: (914) 923-2755  
Email: [Ombuds@pace.edu](mailto:Ombuds@pace.edu)

#### **Paul Barron (A) \***

Professor of Law  
Tulane Law School  
6329 Freret Street  
New Orleans, LA 70118  
Phone: (504) 865-5986  
Fax: (504) 862-8846  
Email: [pbarron@tulane.edu](mailto:pbarron@tulane.edu)

#### **Frances Bauer (A)**

Ombudsperson  
The University of Western Ontario  
Ombuds Office, UCC 251  
London, ON, N6A 3K7 Canada  
Phone: (519) 661-3573  
Fax: (519) 661-3924  
Email: [fbauer@uwo.ca](mailto:fbauer@uwo.ca)

#### **Jerry Beckly (A)**

President, Classified Staff Senate  
Clemson University  
10049 University Station  
Clemson, SC 29632-0049  
Phone: (864) 656-9000  
Fax: (864) 656-2008  
E-mail: [khensen@clemson.edu](mailto:khensen@clemson.edu)

#### **Yeworkwha Belachew (V)**

Ombudsperson  
Oberlin College  
145 W. Lorain Street, Daub House  
Oberlin, Ohio 44074  
Phone: (440) 775- 6728  
Fax: (440) 775-6575  
Email: [yeworkwha.belachew@oberlin.edu](mailto:yeworkwha.belachew@oberlin.edu)

**Evelyn Bernstein (V)**

Ombudsman  
University of Manitoba  
406 University Centre  
Winnipeg, Manitoba, Canada R3P 0P3  
Phone: (204) 474-8439  
Fax: (204) 474-7526  
Email: [Evelyn\\_Bernstein@UManitoba.ca](mailto:Evelyn_Bernstein@UManitoba.ca)

**Caryn A. Bills (A)**

Human Relations Specialist  
University of Illinois at Chicago  
809 S. Marshfield (M/C 602)  
Chicago, IL 60612  
Phone: (312) 413-8145  
Fax: (312) 413-0055  
Email: [CABW@uic.edu](mailto:CABW@uic.edu)

**Donald L. Bixler (V)\***

Associate Director, University Ombudsman  
Office  
Southern Illinois University Carbondale  
Woody Hall C302, M/C 4708  
Carbondale, IL 62901-4708  
Phone: (618) 453-2411  
Fax: (618) 453-2260  
Email: [dbixler@ombuds.siu.edu](mailto:dbixler@ombuds.siu.edu)

**Jane H. Bock (V)**

Faculty Ombuds  
E.P.O. Biology, Box 334  
University of Colorado, Boulder  
Boulder, CO 80309  
Phone: (303) 492-1574

**Barb Bradbury (A) \***

Ombuds - Director of Pre-College Programs  
Shawnee State University  
940 2nd St.  
Portsmouth, OH 45662  
Phone: (740) 355-2634  
Fax: (740) 355-2419  
E-mail: [bbradbury@shawnee.edu](mailto:bbradbury@shawnee.edu)

**Andrea Briggs (V)**

Ombudsperson  
University of California  
Riverside, CA 92521  
Phone: (909) 787-3213  
Fax: (909) 787-5308  
Email: [abriggs@ucr.ac1.ucr.edu](mailto:abriggs@ucr.ac1.ucr.edu)

**William A. Brock, PhD (V)**

Faculty Ombudsman  
University of Texas  
M.D. Anderson Cancer Center  
Faculty Ombuds Office  
1515 Holcombe Blvd., #014  
Houston, TX 77030-4009  
Phone: (713) 792-4896  
Fax: (713) 792-4895  
Email: [wbrock@mdanderson.org](mailto:wbrock@mdanderson.org)

**Maureen Brower (V)**

Assistant Ombudsperson  
SUNY Stony Brook  
Ombuds Office  
114 Humanities Bldg.  
Stony Brook, NY 11794-5336  
Phone: (631) 632-9200  
Fax: (631) 632-9276  
Email: [Maureen.Brower@sunysb.edu](mailto:Maureen.Brower@sunysb.edu)

**Jenna Brown (V)**

Ombuds Officer  
University of Denver  
2199 So. University Blvd.  
Denver, CO 80208  
Phone: (303) 871-4712  
Fax: (303) 871-2748  
Email: [ombuds-officer@du.edu](mailto:ombuds-officer@du.edu)

**Vicky Brown (V)**

University Ombuds Officer  
University of Central Florida  
P.O. Box 160005  
Orlando, FL 32816-0005  
Phone: (407) 823-6440  
Fax: (407) 823-3085  
Email: [vbrown@mail.ucf.edu](mailto:vbrown@mail.ucf.edu)

**Gary J. Buckley (V)**  
University Ombudsman  
Northern Arizona University  
P.O. Box 5693  
Flagstaff, AZ 86011  
Phone: (928) 523-9358  
Fax: (928) 523-9975  
Email: [Gary.Buckley@nau.edu](mailto:Gary.Buckley@nau.edu)

**David Butler (V)**  
Campus Life Ombudsman  
University of Arizona  
Admin. 401, P.O. Box 210066  
Tucson, AZ 85721-0066  
Phone: (520) 621-0964  
Fax: (520) 621-3766  
Email: [dbutler@email.arizona.edu](mailto:dbutler@email.arizona.edu)

**George E. Carter, Jr. (V)**  
Associate Dean for Undergraduate Academic  
Services  
Clemson University  
101 Sikes Hall  
Clemson, SC 29634-5105  
Phone: (864) 656-0199  
Fax: (864) 656-1363  
E-mail: [gcartr@clemson.edu](mailto:gcartr@clemson.edu)

**John S. Carter (V)**  
Ombudsperson  
The Citadel  
171 Moultrie St., H.E.S.S. Dept.  
Charleston, S.C. 29409  
Phone: (843) 953-7953  
Fax: (843) 953-6798  
Email: [john.carter@citadel.edu](mailto:john.carter@citadel.edu)

**David Carver, Ph.D. (V)**  
Student Ombudsperson  
University of Nebraska Medical Center  
984255 Nebraska Medical Center  
Omaha, NE 68198-4255  
Phone: (402) 559-7276  
Fax: (402) 559-9671  
Email: [dcarver@unmc.edu](mailto:dcarver@unmc.edu)

**Kimberly Chalk (A) \***  
Ombudsperson  
The University of North Florida  
4567 St. Johns Bluff Rd. S.  
Jacksonville, FL 32224  
Phone: (904) 620-2600  
Fax: (904) 620-2644  
Email: [Kchalk@unf.edu](mailto:Kchalk@unf.edu)

**Suzanne Chappellet (A)**  
Ombudsman  
San Diego State University  
5500 Campanile Dr.  
San Diego, CA 92182-7437  
Phone: (619) 594-6578  
Fax: (619) 594-2383  
Email: [chappellet@mail.sdsu.edu](mailto:chappellet@mail.sdsu.edu)

**Mary Chavez Rudolph (V)**  
Associate Ombudsperson  
University of Colorado at Boulder  
Ombuds Office  
Willard 302  
Campus Box 112  
Boulder, CO 80309-0112  
Phone: (303) 492-5077  
Fax: (303) 492-2110  
Email: [Mary.ChavezRudolph@Colorado.edu](mailto:Mary.ChavezRudolph@Colorado.edu)

**J. Michael Chennault (V) \***  
Associate Ombudsman  
UC Irvine  
437 Administration  
Irvine, CA 92697-4325  
Phone: (949) 824-7256  
Fax: (949) 824-2664  
Email: [jmchenna@uci.edu](mailto:jmchenna@uci.edu)

**Donna Clark (V) \***  
Associate Ombudsman  
University of California, Irvine  
437 Administration  
Irvine, CA 92697-4325  
Phone: (949) 824-7256  
Fax: (949) 824-2664  
Email: [dmclark@uci.edu](mailto:dmclark@uci.edu)

**Ingrid G. Clarke (E)**

2005 W. Norwood Drive  
Carbondale, IL 62901  
Phone: (618) 529-4888  
Fax: (509) 696-3447  
Email: [taunus@midwest.net](mailto:taunus@midwest.net)

**Melissa J. Connell (V)**

Assistant Ombuds  
University of Colorado Health Sciences Center  
4200 East Ninth Avenue, Box C217  
Denver, CO 80262  
Phone: (303) 315-0563  
Fax: (303) 315-1014  
E-mail: [melissa.connell@uchsc.edu](mailto:melissa.connell@uchsc.edu)

**Lynn M. Connley (V)**

Director, University Ombudsman Office  
Southern Illinois University Carbondale  
Woody Hall C302, M/C 4708  
Carbondale, IL 62901-4708  
Phone: (618) 453-2411  
Fax: (618) 453-2260  
Email: [lconnley@ombuds.siu.edu](mailto:lconnley@ombuds.siu.edu)

**Claudia D'Albini (V)**

Program Coordinator, Sr.- Ombuds Committee  
The University of Arizona  
President's Office, 712 Adm. Bldg  
P.O. Box 210066  
Tucson, AZ 85721-0066  
Phone: (520) 575-8388  
Fax: (520) 621-9323  
Email: [dalbini@u.arizona.edu](mailto:dalbini@u.arizona.edu)

**Shirley Davis (A)**

Microcomputer Lab Coordinator  
Santa Rosa Junior College  
1510 Mendocino Ave.  
Santa Rosa, CA 95401  
Phone: (707) 527-4889  
Email: [sdavis@santarosa.edu](mailto:sdavis@santarosa.edu)

**Joanne DeSiato (V)**

Ombudsperson for Graduate Students  
University of Maryland  
2103 Lee Building  
College Park, MD 20742-5121  
Phone: (301) 405-3132  
Fax: (301) 314-0685  
Email: [jdesiato@gradschool.umd.edu](mailto:jdesiato@gradschool.umd.edu)

**Souleye Diallo (A)\***

Ombudsperson  
School for International Training  
P.O. Box 676, Kipling Road  
Brattleboro, VT 05302  
Phone: (802) 258-3104  
Email: [Souleye.diallo@sit.edu](mailto:Souleye.diallo@sit.edu)

**Glenda L. Dickson (A)**

Assistant to the Ombudsman  
Clemson University  
101 Clemson House  
248 N. Palmetto Blvd.  
Clemson, SC 29631-5107  
Phone: (864) 656-6353  
Fax: (864) 656-4373  
E-mail: [glendad@clemson.edu](mailto:glendad@clemson.edu)

**Dr. Judith Dickson (A)**

Dean of Students  
Macquarie University - Sydney  
Sydney NSW Australia 2109  
Phone: 61-2-98507464  
Fax: 61-2-98509920  
Email: [judith.dickson@mq.edu.au](mailto:judith.dickson@mq.edu.au)

**Nora Farrell (V)**

Ombudsperson  
Ryerson University  
63 Gould Street, 2d Floor  
Toronto, Ontario, Canada M5B 1E9  
Phone: (416) 979-5000 x.7451  
Fax: (416) 979-5170  
Email: [nfarrell@ryerson.ca](mailto:nfarrell@ryerson.ca)

**Mary Lou Fenili (A)**

University Ombuds  
University of Colorado at Denver  
Ombuds Office  
CB191, POB 173364  
Denver, CO 80217-3364  
Phone: (303) 556-4493  
Fax: (303) 556-5855  
Email: [marylou.fenili@cudenver.edu](mailto:marylou.fenili@cudenver.edu)

**Valerie Fennell (V)**

Faculty Ombuds  
Georgia State University  
Office of the Ombudsperson, University Plaza  
Atlanta, GA 30303-3083  
Phone: (404) 651-2077  
Fax: (404) 463-9792  
Email: [ANTVIF@langate.gsu.edu](mailto:ANTVIF@langate.gsu.edu)

**June D. Ferguson (A) \***

Ombuds Officer  
University of Illinois at Chicago  
1200 West Harrison, M/C 319  
Chicago, IL 60607  
Phone: (312) 996-8145  
Fax: (312) 413-3635  
Email: [june@uic.edu](mailto:june@uic.edu)

**Robert R. Fink (V)**

Faculty Ombudsperson  
University of Colorado at Boulder  
Campus Box 576  
Boulder, CO 80309  
Phone: (303) 492-1574  
Fax: (303) 494-2375  
Email: [robert.fink@colorado.edu](mailto:robert.fink@colorado.edu)

**Lee M. Finkel (A) \***

Associate Dean, College of Graduate Business  
and Management  
University of Phoenix  
4605 E. Elwood St., M/S 10-0037  
Phoenix, AZ 85040  
Phone: (480) 557-1595  
Fax: (480) 557-1854  
Email: [lee.finkel@phoenix.edu](mailto:lee.finkel@phoenix.edu)

**Nancy C. Franzen (V)**

Ombudsperson - Center for Health Sciences  
UCLA - Ombuds Office  
501 Westwood Plaza, Room 105, Box 951508  
Los Angeles, CA 90095-1508  
Phone: (310) 206-2427  
Fax: (310) 206-3331  
Email: [nfranzen@mednet.ucla.edu](mailto:nfranzen@mednet.ucla.edu)

**Eleanor N. Funk, Ph.D. (V)**

University Ombuds  
California State University at Monterey Bay  
100 Campus Center, Building 99  
Seaside, CA 93955-8001  
Phone: (831) 582-3361  
Fax:  
Email: [eleanor\\_funk@csumb.edu](mailto:eleanor_funk@csumb.edu)

**Rosa J. Garner (V)**

Medical School Ombudsperson  
University of Wisconsin - Madison  
1300 University Avenue - MSC  
Madison, WI 53706  
Phone: (608) 265-9666  
Fax: (608) 265-9773  
Email: [rgarner@facstaff.wisc.edu](mailto:rgarner@facstaff.wisc.edu)

**Dolores Gomez-Moran (V)**

Ombudsman, Student Academic Affairs  
George Mason University  
MS 2C4, JC, Room 245  
Fairfax, VA 22030  
Phone: (703) 993-3306  
Fax: (703) 993-2117  
Email: [ombuds@gmu.edu](mailto:ombuds@gmu.edu)

**Thomas L. Gossman (V)**

University Ombudsman  
Western Michigan University  
Ombudsman Office  
218 Bernhard Center  
Kalamazoo, MI 49008-5409  
Phone: (616) 387-5300  
Fax: (616) 387-5301  
Email: [ombudsman@wmich.edu](mailto:ombudsman@wmich.edu)



**Beverlyn Grace-Odeleye (A)**

Associate Dean of Students/Ombudsperson  
Administration Building Room 238  
Ball State University  
Muncie, IN 47306-0810  
Phone: (765) 285-1545  
Fax: (765) 285-2464  
Email: [bgodeley@bsu.edu](mailto:bgodeley@bsu.edu)

**Dr. Dorothy Graham (A)**

Professor of English & Faculty Ombud  
Kennesaw State University  
English Department  
1000 Chastain Road, MB#2701  
Kennesaw, GA 30144-5591  
Phone: (770) 423-6112  
Fax: (770) 423-6524  
Email: [dgraham@kennesaw.edu](mailto:dgraham@kennesaw.edu)

**Tim D. Griffin (V)**

University Ombudsman  
Northern Illinois University  
Office of the Ombudsman  
DeKalb, IL 60115  
Phone: (815) 753-1414  
Email: [ombuds@niu.edu](mailto:ombuds@niu.edu)

**Dr. R. Gordon Halfacre, Ph.D., M.L.A. (V)**

University Ombudsman for Faculty and  
Graduate Students  
Clemson University  
101 Clemson House  
248 N. Palmetto Blvd.  
Clemson, SC 29631-5107  
Phone: (864) 656-4353, (864) 656-4957  
Fax: (864) 656-4373  
Email: [ombudsman@clemson.edu](mailto:ombudsman@clemson.edu)

**Helen Hasenfeld (V)**

Ombudsperson  
California Institute of Technology  
1200 E. California Blvd  
Mail Code 4-40  
Pasadena, CA 91125  
Phone: (626) 395-6990  
Fax: (626) 792-9917  
Email: [helenh@caltech.edu](mailto:helenh@caltech.edu)

**Carolyn Hernandez, Ph.D. (A)**

Director of Affirmative Action/  
Ombudsperson  
Oklahoma State University  
408 Whitehurst  
Stillwater, OK 74078-1035  
Phone: (405) 744-5371  
Fax: (405) 744-5576  
Email: [chernan@okstate.edu](mailto:chernan@okstate.edu)

**Danielle Herrmann (A)\***

Sr. Director, Administrative Operations  
Johns Hopkins University  
Whiting School of Engineering  
120 NEB  
3400 N. Charles Street  
Baltimore, MD 21218  
Phone: (410) 516-4875  
Fax: (410) 516-6291  
Email: [herrmann@jhu.edu](mailto:herrmann@jhu.edu)

**Herman "Butch" Hill (V)**

Ombudsman  
Ohio University  
Ombuds Office, 200 Crewson House  
Athens, OH 45701-2979  
Phone: (740) 593-2627  
Fax: (740) 593-0675  
Email: [hill@ohiou.edu](mailto:hill@ohiou.edu)

**Bradford K. Holland, Jr. (A)**

Ombudsman and ADA Coordinator  
University of Virginia  
Equal Opportunity Programs Office  
Washington Hall, East Range  
P.O. Box 400219  
Charlottesville, VA 22904-4219  
Phone: (434) 924-3200  
Fax: (434) 924-1313  
Email: [bkh9d@virginia.edu](mailto:bkh9d@virginia.edu)

**M. Christel Holtrop (V)**

Ombudsman  
Universiteit van Amsterdam  
Binnengasthuisstraat 9  
1012 ZA Amsterdam  
The Netherlands  
Phone: 0031205253798  
Fax: 0031205253797  
Email: [mcholtrop@bdu.uva.nl](mailto:mcholtrop@bdu.uva.nl)

**Tommie C. Howard, Jr. (V)**  
Ombudsman  
P.O. Box 113155, 229 Tigert Hall  
University of Florida  
Gainesville, FL 32611-3155  
Phone: (352) 392-1308  
Fax: (352) 392-1350  
Email: [thoward@ufl.edu](mailto:thoward@ufl.edu)

**Vicky Johnson (V) \***  
Executive Assistant/University Ombuds  
Florida Agricultural and Mechanical  
University  
308 Foote-Hilyer Administration Center  
Tallahassee, FL 32307  
Phone: (850) 412-7379  
Fax: (850) 412-7381  
Email: [Vicky.Johnson@famu.edu](mailto:Vicky.Johnson@famu.edu)

**Jack Kelso (V)**  
Faculty Ombuds  
University of Colorado at Boulder  
Campus Box 576  
Boulder, CO 80309  
Phone: (303) 492-1574  
Fax: (303) 492-2110  
Email: [kelso@colorado.edu](mailto:kelso@colorado.edu)

**William E. King (V)**  
University Ombudsman  
Colorado State University  
182 Lory Student Center  
Ft. Collins, CO 80523-8033  
Phone: (970) 491-7165  
Fax: (970) 491-3470  
Email: [weking@lamar.colostate.edu](mailto:weking@lamar.colostate.edu)

**Donna F. Kramer (V)\***  
Ombudsperson  
Central Washington University  
400 E. 8th Avenue  
Ellensburg, WA 98926-7501  
Phone: (509) 963-1466  
Fax: (509) 963-3206  
Email: [ombuds@cwu.edu](mailto:ombuds@cwu.edu)

**Shelley Lancaster (A)**  
Ombudsperson  
McMaster University  
Ombuds Office  
Hamilton, Ontario, Canada L8S 4K1  
Phone: (905) 525-9140  
Email: [ombuds@mcmaster.ca](mailto:ombuds@mcmaster.ca)

**Andrea S. Larson (V)**  
Associate Ombudsperson  
Ombuds Office, 112 UCB  
University of Colorado at Boulder  
Boulder, CO 80309-0112  
Phone: (303) 492-5077  
Fax: (303) 492-2110  
Email: [aalarson@spot.colorado.edu](mailto:aalarson@spot.colorado.edu)

**Joanne Laws (V)**  
Ombudsperson  
University of Waterloo  
Student Life Centre, Room 2128  
200 University Avenue West  
Waterloo, Ontario, Canada N2L 3G1  
Phone: (519) 888-4567 extension 2402  
Email: [ombuds@uwaterloo.ca](mailto:ombuds@uwaterloo.ca)

**Alan Jay Lincoln (V)**  
University Ombudsperson  
University of Massachusetts Lowell  
One University Avenue  
Lowell, MA 01854  
Phone: (978) 934-3400  
Fax: (978) 934-4048  
Email: [ombuds@uml.edu](mailto:ombuds@uml.edu)

**Anthony Lombardo (A)**  
Ombudsman  
Florida Atlantic University  
777 Glades Road  
Boca Raton, FL 33431  
Phone: (561) 297-3032  
Fax: (561) 297-2777  
Email: [lombardo@fau.edu](mailto:lombardo@fau.edu)

**Donna-Jean Louden (V) \***

Associate Ombudsman  
University of California, Irvine  
Ombudsman Office, Administration Rm 437  
Irvine, CA 92697-4325  
Phone: (949) 824-7256  
Fax: (949) 824-2664  
Email: [dmlouden@uci.edu](mailto:dmlouden@uci.edu)

**Patricia L. Lugo (V)**

Ombudsperson/Mediation Coordinator  
Northern Arizona University  
P.O. Box 5693  
Flagstaff, AZ 86011  
Phone: (928) 523-9358  
Fax: (928) 523-9975  
Email: [Patricia.Lugo@nau.edu](mailto:Patricia.Lugo@nau.edu)

**Prof. Humberto Malave (A)**

Ombudsman  
University of Puerto Rico – Cayey  
Antonio R. Barcelo Avenue  
Cayey, P.R. 00736  
Phone: (787) 263-3165  
Fax: (787) 263-5550  
Email: [HMalave@coqui.net](mailto:HMalave@coqui.net)

**Dr. Melissa Marcus (A)\***

Director of Employee Development, Relations  
& Assistance Programs  
Clemson University Human Resources  
Box 345337  
Clemson, SC 29634-5337  
Phone: (864) 656-2726  
Fax: (864) 656-3366  
Email: [warrner@clemson.edu](mailto:warrner@clemson.edu)

**Molly K. McAvoy (V)**

University Ombudsperson  
Hamline University  
1536 Hewitt Ave. , MS-A1720  
St. Paul, MN 55102  
Phone: (651) 523-2484  
Fax: (651) 523-2489  
Email: [mmcavoy@gw.hamline.edu](mailto:mmcavoy@gw.hamline.edu)

**Sandy McDermott (V) \***

Assistant to Ombudsperson  
Portland State University  
Ombuds Office, P.O. Box 751  
Portland, OR 97207  
Phone: (503) 725-5901  
Fax: (503) 725-5200  
Email: [mcdermotta@pdx.edu](mailto:mcdermotta@pdx.edu)

**Martha McKee (V)**

Ombudsperson  
MSOB X301, MC 5404  
Stanford University School of Medicine  
Stanford, CA 94305-5504  
Phone: (650) 498-5744  
Fax: (650) 498-5865  
Email: [mmckee@stanford.edu](mailto:mmckee@stanford.edu)

**Charles W. McKinney (A)**

Director of Educational Services & Equal  
Opportunity Programs  
Florida Gulf Coast University  
10501 FGCU Blvd. South  
Ft. Myers, FL 33965-6565  
Phone: (941) 590-1022  
Fax: (941) 590-1059  
Email: [cmck@fgcu.edu](mailto:cmck@fgcu.edu)

**Harriet Mesulam (A)\***

Student Ombuds Officer for the College  
LaGuardia Community College  
31-10 Thomson Avenue  
Long Island City, NY 11101  
Phone: (718) 482-5414  
Email: [harriet@lagcc.cuny.edu](mailto:harriet@lagcc.cuny.edu)

**Rolf Meyersohn (V)**

Ombuds Officer  
CUNY Graduate School  
365 5<sup>th</sup> Avenue  
New York, NY 10016-4309  
Phone: (212) 817-7191  
Email: [rmeyersohn@gc.cuny.edu](mailto:rmeyersohn@gc.cuny.edu)

**Marianne Miller (V) \***

Ombudsperson  
University of Waterloo  
Room 2128, Student Life Centre  
200 University Ave., W.  
Waterloo, Ontario, Canada N2L 3G1  
Phone: (519) 885-1211 x. 2402  
Email: [mmiller@uwaterloo.ca](mailto:mmiller@uwaterloo.ca)

**Lon Moeller (V)\***

University Ombudsperson  
University of Iowa  
C108 Seashore Hall  
Iowa City, IA 52242-1402  
Phone: (319) 335-3608  
Fax: (319) 335-3071  
Email: [mlr@blue.weeg.uiowa.edu](mailto:mlr@blue.weeg.uiowa.edu)

**Timothy E. Mohrhaus (V) \***

Ombudsman  
The Union Institute  
440 E. McMillan St.  
Cincinnati, OH 45206-1925  
Phone: (513) 487-1196  
Email: [timothy.mohrhaus@tui.edu](mailto:timothy.mohrhaus@tui.edu)

**Francine Montemurro (V)**

University Ombudsman  
Binghamton University  
P.O. Box 6000  
Binghamton, NY 13902-6000  
Phone: 607-777-2388  
Fax: 607-777-2556  
Email: [monte@binghamton.edu](mailto:monte@binghamton.edu)

**Janet C. Morse (V)**

Ombudsman  
University of Minnesota  
107 Eddy Hall - SDRC  
192 Pillsbury Drive, SE  
Minneapolis, MN 55455  
Phone: (612) 625-5900  
Fax: (612) 626-0691  
Email: [morse005@umn.edu](mailto:morse005@umn.edu)

**Craig B. Mousin (V)\***

University Ombudsperson  
DePaul University  
1 East Jackson Boulevard  
Chicago, IL 60604  
Phone: (312) 362-8707  
Fax: (312) 362-5706  
Email: [ombuds@depaul.edu](mailto:ombuds@depaul.edu)

**Jenny Murphy (A)**

Administrator, Student Ombuds Office  
University of Technology, Sydney  
P.O. Box 123 Broadway  
Sydney NSW 2007 Australia  
Phone: 61 2 9514 2575  
Fax: 61 2 9514 2771  
Email: [jenny.murphy@uts.edu.au](mailto:jenny.murphy@uts.edu.au)

**Marilyn Myers (A)**

Interim Dean of the Library  
Arizona State University West  
4701 W. Thunderbird Rd.  
P.O. Box 37100  
Phoenix, AZ 85069-7100  
Phone: (602) 543-8533  
Fax: (602) 543-8540  
Email: [marilyn.myers@asu.edu](mailto:marilyn.myers@asu.edu)

**Scott R. Nelson (V)\***

Ombudsperson  
Arts & Sciences, College of William & Mary  
HISTORY  
Williamsburg, VA 23187-8795  
Phone: (757) 221-3761  
Fax: (757) 221-2111  
Email: [srnels@wm.edu](mailto:srnels@wm.edu)

**Elizabeth I. Novack, Ph.D (A) \***

Ombudsperson  
California State University, Long Beach  
1250 Bellflower Boulevard  
Long Beach, CA 90840-0118  
Phone: (562) 985-2577  
Fax: (562) 985-5982  
Email: [enovack@csulb.edu](mailto:enovack@csulb.edu)

**Joseph O'Connor (V)**  
Faculty Ombudsman  
Georgetown University  
1300 36th St., NW, Box 571196  
Washington, D.C. 20057-1196  
Phone: (202) 784-1792  
Fax: (202) 784-2190  
Email: [occonnorj@georgetown.edu](mailto:occonnorj@georgetown.edu)

**Kathleen P. O'Connor (A) \***  
Finance Assistant  
The Coca-Cola Company  
P.O. Box 1734, NAT 664  
Atlanta, GA 30301  
Phone: (404) 676-3097  
Fax: (404) 515-2697  
Email: [katoconnor@na.ko.com](mailto:katoconnor@na.ko.com)

**Bonnie B. C. Oh (V) \***  
Main Campus Faculty Ombuds Officer/  
Distinguished Research Professor of Korean  
Studies  
Georgetown University  
Box 571196  
1300 36th St., NW  
Washington, D.C. 20057  
Phone: (202) 784-1791 or 1797  
Fax: (202) 784-2190  
Email: [ohb@georgetown.edu](mailto:ohb@georgetown.edu)

**Karen S. Ohlsson (A)**  
Associate Director and Staff Ombud  
Center for Conflict Management  
Kennesaw State University  
1000 Chastain Road, MB# 2302  
Kennesaw, GA 30144-5591  
Phone: (770) 423-6299  
Fax: (770) 423-6312  
Email: [kohlsson@kennesaw.edu](mailto:kohlsson@kennesaw.edu)

**Don Perigo (E)**  
7 Southwick  
Ann Arbor, MI 48105  
Phone: (734) 668-0373

**Kay Peter (A)**  
Ombudsman  
Univ. of Michigan-Dearborn  
Student Affairs  
Dearborn, MI 48128  
Phone: 313-593-5151  
Fax: 313-593-4587  
Email: [kblp@umd.umich.edu](mailto:kblp@umd.umich.edu)

**Michael L. Phillips (V)**  
Associate Dean of Students &  
Student Ombudsperson  
Indiana State University  
Hulman Memorial Student Union, Room 816  
Terre Haute, IN 47809  
Phone: (812) 237-3803  
Fax: (812) 237-9679  
Email: [stumlp@amber.indstate.edu](mailto:stumlp@amber.indstate.edu)

**Linda Pinos (A) \***  
Director of Human Resources  
Messiah College  
One College Ave.  
Grantham, PA 17027  
Phone: (717) 796-5300  
Fax: (717) 796-5246  
Email: [LPINOS@MESSIAH.EDU](mailto:LPINOS@MESSIAH.EDU)

**Larry Putman (V)\***  
Ombudsperson and Safe Working and  
Learning Environment Coordinator  
Northern Arizona University  
P.O. Box 5693  
Flagstaff, AZ 86011  
Phone: (928) 523-9358  
Fax: (928) 523-9975  
Email: [Larry.Putman@nau.edu](mailto:Larry.Putman@nau.edu)

**Kathryn Quilliam (V)**  
Ombudsman  
Texas Tech University  
Box 42050  
Lubbock, TX 79410  
Phone: (806) 742-4791  
Fax: (806) 742-4792  
Email: [kathryn.quilliam@ttu.edu](mailto:kathryn.quilliam@ttu.edu)

**Susan Rademacher (A)**  
Student Ombuds Officer  
Central Michigan University  
WA 103C  
Mt. Pleasant, MI 48859  
Phone: (989) 774-3010  
Fax: (989) 774-3665  
Email: [Susan.Rademacher@cmich.edu](mailto:Susan.Rademacher@cmich.edu)

**Mauricio A. Ramos (V)\***  
Assistant Ombudsperson  
University of California - Los Angeles  
501 Westwood Plaza  
Room 105 Strathmore Building  
Los Angeles, CA 90095-1508  
Phone: (310) 825-7627  
Fax: (310) 206-2545  
Email: [mramos@conet.ucla.edu](mailto:mramos@conet.ucla.edu)

**Craig Rashkis (A)**  
1038 9th Street, Apt. E  
Santa Monica, CA 90403  
Phone: (310) 383-9778  
Email: [crashkis@hotmail.com](mailto:crashkis@hotmail.com)

**Karen P. Rauss (A)**  
Ombuds/EEO Officer  
Woods Hole Oceanographic Institution  
Clark 263, MS #22  
Woods Hole, MA 02543-1541  
Phone: (508) 289-2645  
Fax: (508) 457-2103  
Email: [krauss@whoi.edu](mailto:krauss@whoi.edu)

**Maria De Los Angeles Reyes (A)**  
Ombudsperson  
South Texas Community College  
P.O. Box 9701  
McAllen, TX 78503  
Phone: (956) 928-3526  
Fax: (956) 683-2500  
Email: [areyes@stcc.cc.tx.us](mailto:areyes@stcc.cc.tx.us)

**Barbara Rice (A)**  
Associate Ombudsperson  
Florida Atlantic University  
777 Glades Road  
Boca Raton, FL 33431  
Phone: (561) 297-3693  
Fax: (561) 297-2777  
Email: [rice@fau.edu](mailto:rice@fau.edu)

**Patrick Robardet (V)**  
Ombudsman  
Universite Laval  
3320, Pavillon Alphonse-Desjardins  
Cite Universitaire  
Quebec, Canada G1K 7P4  
Phone: (418) 656-3081  
Fax: (418) 656-3846  
Email: [patrick.robardet@ombuds.ulaval.ca](mailto:patrick.robardet@ombuds.ulaval.ca)  
Email: [ombuds@ombuds.ulaval.ca](mailto:ombuds@ombuds.ulaval.ca)

**Toni P. Robinson (V)**  
Ombudsperson  
Office of the President, Massachusetts Institute  
of Technology  
Rm 10-213, 77 Massachusetts Ave.  
Cambridge, MA 02139-4307  
Phone: (617) 253-5921  
Fax: (617) 253-1931  
Email: [trobins@mit.edu](mailto:trobins@mit.edu)

**Anne Ross-Smith (A)**  
Senior Lecturer  
University of Technology, Sydney  
P.O. Box 222 Lindfield  
Sydney Broadway NSW Australia 2070  
Phone: 61-2-9514-5437  
Fax: 61-2-9514-5583  
Email: [anne.ross-smith@uts.edu.au](mailto:anne.ross-smith@uts.edu.au)

**Mary Rowe (V)**  
Ombudsperson  
Office of the President, Massachusetts Institute  
of Technology  
Room 10-213, 77 Massachusetts Ave.  
Cambridge, MA 02139-4307  
Phone: (617) 253-5921  
Fax: (617) 253-1931  
Email: [mrowe@mit.edu](mailto:mrowe@mit.edu)

**Maile Sagen (V)**

University Ombudsperson  
University of Iowa  
C108 Seashore Hall  
Iowa City, IA 52242-1402  
Phone: (319) 335-3608  
Fax: (319) 335-3071  
Email: [maile-sagen@uiowa.edu](mailto:maile-sagen@uiowa.edu)

**Lillian SantaMaria (V) \***

University Ombuds  
University of Cincinnati  
120 Student Govt. Pavilion  
P.O. Box 210180  
Cincinnati, OH 45221  
Phone: (513) 556-5956  
Fax: (513) 556-5959  
Email: [Lillian.Santa-Maria@uc.edu](mailto:Lillian.Santa-Maria@uc.edu)

**K.J. Satrum (A) \***

Executive Director Student Services  
Youngstown State University  
One University Plaza  
Youngstown, OH 44555  
Phone: (330) 742-3571  
Fax: (330) 742-1758  
Email: [kjsatrum@cc.ysu.edu](mailto:kjsatrum@cc.ysu.edu)

**Ellen Schoeck (A)**

Director, University Secretariat  
University of Alberta  
2-5 University Hall  
Edmonton, Alberta, Canada T6G 2J9  
Phone: (780) 492-5430  
Fax: (780) 492-1424  
Email: [ellen.schoeck@ualberta.ca](mailto:ellen.schoeck@ualberta.ca)

**Janis Schonauer (V)**

Ombudsperson  
California Institute of Technology  
1200 E. California Blvd.  
Mail Code 4-40  
Pasadena, CA 91125  
Phone: (626) 395-6990  
Fax: (626) 792-9917  
Email: [janislyn@caltech.edu](mailto:janislyn@caltech.edu)

**Tom Sebok (V)**

Director, Ombuds Office  
University of Colorado at Boulder  
112 UCB  
Boulder, CO 80309-0112  
Phone: (303) 492-5077  
Fax: (303) 492-2110  
Email: [sebok@spot.colorado.edu](mailto:sebok@spot.colorado.edu)

**Judi Segall (V)**

University Ombudsperson  
Stony Brook University  
Ombuds Office  
114 Humanities Bldg.  
Stony Brook, NY 11794-5336  
Phone: (631) 632-9200  
Fax: (631) 632-9276  
Email: [jsegall@notes.cc.sunysb.edu](mailto:jsegall@notes.cc.sunysb.edu)

**Robert L. Shelton (V)**

University Ombudsman  
University of Kansas  
104 Smith Hall  
1300 Oread Avenue  
Lawrence, KS 66045-7615  
Phone: (785) 864-4665  
Fax: (785) 864-5205  
Email: [rshelton@ku.edu](mailto:rshelton@ku.edu)

**Kurt Siedschlaw (V)**

Ombudsperson  
University of Nebraska at Kearney  
1100 Founders Hall  
Kearney, NE 68849  
Phone: 308-865-8377  
Fax: 308-865-8917  
Email: [siedschlawk@unk.edu](mailto:siedschlawk@unk.edu)

**Katie Slabaugh (A)\***

Assistant Ombudsperson  
Ball State University  
Administration Building, Rm 238  
Muncie, IN 47306  
Phone: (765) 285-1545  
Fax: (765) 285-2464  
Email: [kslabaug@bsu.edu](mailto:kslabaug@bsu.edu)

**Marilyn J. Smith (A)**

Ombudsperson  
William Rainey Harper College  
c/o Student Affairs  
1200 W. Algonquin Rd.  
Palatine, IL 60067-7398  
Phone: (847) 925-6441  
Fax: (847) 925-6033  
Email: [msmith@harper.cc.il.us](mailto:msmith@harper.cc.il.us)

**Stan Soffin (V)**

University Ombudsman  
Michigan State University  
129 N. Kedzie Hall  
East Lansing, MI 48824  
Phone: (517) 353-8830  
Fax: (517) 432-2198  
Email: [soffin@msu.edu](mailto:soffin@msu.edu)

**Carol Cumming Speirs (V)**

Ombudsperson for Students  
McGill University  
805 Sherbrooke St. W. #107  
Montreal, Quebec CA H3A 2K6  
Phone: (514) 398-7059  
Fax: (514) 398-3984  
Email: [ombudsperson@mcgill.ca](mailto:ombudsperson@mcgill.ca)

**Robert A. Spivey (A)**

FSU Foundation Ombuds  
FSU Foundation, Florida State University  
225 Univ. Center, Bldg. C, Ste. 3100  
Tallahassee, FL 32306-2660  
Phone: (850) 644-0767  
Fax: (850) 644-6211  
Email: [bspivey@foundation.fsu.edu](mailto:bspivey@foundation.fsu.edu)

**Roberta J. Steinhardt (V)**

Ombudsperson  
University of Colorado  
Health Sciences Center  
4200 E. Ninth Ave, #C217  
Denver, CO 80262  
Phone: (303) 315-0563  
Fax: (303) 315-1014  
Email: [Roberta.Steinhardt@UCHSC.edu](mailto:Roberta.Steinhardt@UCHSC.edu)

**Carolyn Stieber (E)**

Ombudsman Emeritus  
Michigan State University  
231 Lexington Avenue  
East Lansing, MI 48823  
Phone: (517) 337-2378  
Fax: (517) 336-7035  
Email: [stieberj@msu.edu](mailto:stieberj@msu.edu)

**Anita Stuhmcke (A)**

Student Ombuds  
University of Technology, Sydney  
P.O. Box 123, Broadway  
Sydney NSW Australia 2007  
Phone: 61 2 9514 3793  
Fax: 61 2 9514 2771  
Email: [anita@law.uts.edu.au](mailto:anita@law.uts.edu.au)

**Linda Summers (A)**

Service Learning Coordinator  
Florida Gulf Coast University  
10501 FGCU Blvd. South  
Ft. Myers, FL 33965-6565  
Phone: (941) 590-7016  
Fax: (941) 590-7024  
Email: [lsummers@fgcu.edu](mailto:lsummers@fgcu.edu)

**Donna M. Trout (A)**

Workplace Advisor  
Bowdoin College  
6900 College Station  
Brunswick, ME 04011  
Phone: 207-725-3339  
Fax: 207-725-3892  
Email: [dtrout@bowdoin.edu](mailto:dtrout@bowdoin.edu)

**Marsha L. Wagner (V)**

Ombuds Officer  
Columbia University  
660 Schermerhorn Ext, MC 5558  
1200 Amsterdam Avenue  
New York, NY 10027  
Phone: 212-854-1234  
Fax: 212-854-6046  
Email: [ombuds@columbia.edu](mailto:ombuds@columbia.edu)



**Mary Ward (V)**  
University Ombudsperson  
University of Toronto  
222 College Street, Suite 161  
Toronto, Ontario, Canada M5T 3J1  
Phone: 416-946-3485  
Fax: 416-978-3439  
Email: [ombuds.person@utoronto.ca](mailto:ombuds.person@utoronto.ca)

**Dr. Dwight C. Watson (V)**  
Assistant Professor  
Hamline University #0259  
1536 Hewitt Avenue  
St. Paul, MN 55104  
Phone: 651-523-2303  
Fax: (651) 523-2872  
Email: [dwatson@gw.hamline.edu](mailto:dwatson@gw.hamline.edu)

**Merle Waxman (V)**  
Ombudsperson  
Yale University School of Medicine  
P.O. Box 208012  
New Haven, CT 06520-8012  
Phone: (203) 785-4680  
Fax: (203) 737-1624  
Email: [Merle.Waxman@yale.edu](mailto:Merle.Waxman@yale.edu)

**Margo Wesley (V)**  
Director and Ombudsperson  
University of California, Berkeley  
Staff Ombuds Office  
2350 Bowditch St.  
Berkeley, CA 94720-5140  
Phone: (510) 642-7823  
Fax: (510) 642-9658  
Email: [mwesley@uclink4.berkeley.edu](mailto:mwesley@uclink4.berkeley.edu)

**Ella Wheaton (E)**  
Director, Office of the Ombudsperson  
Department of Justice  
950 Pennsylvania Avenue, NW, Main Justice  
Washington, DC 20530  
Phone: (202) 616-7327  
Fax: (202) 616-6534  
Email: [Ella.M.Wheaton@USDOJ.gov](mailto:Ella.M.Wheaton@USDOJ.gov)

**Gloria Miller White (V)**  
University Ombudsperson  
University of Oklahoma  
401 W. Brooks, Rm. 213  
Norman, OK 73013  
Phone: 405-325-3297  
Fax: 405-325-3338  
Email: [gmwhite@ou.edu](mailto:gmwhite@ou.edu)

**Linda Wilcox (V)**  
Ombudsperson  
Harvard Medical Area  
164 Longwood Avenue, Rm 105  
Boston, MA 02115  
Phone (617) 432-4040  
Fax: (617) 432-4259  
Email: [Linda\\_Wilcox@hms.harvard.edu](mailto:Linda_Wilcox@hms.harvard.edu)

**Donna Douglass Williams (V)**  
Student/Staff Ombudsperson  
Office of the Ombudsperson  
Georgia State University  
University Plaza  
Atlanta, GA 30303  
Phone: (404) 651-1706  
Fax: (404) 463-9792  
Email: [acaddw@langate.gsu.edu](mailto:acaddw@langate.gsu.edu)

**Linda M. Williams (A)**  
Assistant Chancellor and Campus Ombuds  
Univ. of California, San Diego  
9500 Gilman Drive  
La Jolla, CA 92093-0005  
Phone: (858) 534-6861  
Fax: (858) 534-4523  
Email: [lmwilliams@ucsd.edu](mailto:lmwilliams@ucsd.edu)

**Elizabeth A. Winney (V)**  
Students' Ombudsman  
Yavapai College  
1100 E. Sheldon Street  
Prescott, AZ 86301  
Phone: (928) 776-2196  
Fax: (928) 776-2151  
Email: [liz\\_winney@yavapai.cc.az.us](mailto:liz_winney@yavapai.cc.az.us)

**Richard Todd Zdorkowski (A)**

Tech. Transfer Ombuds  
USDOE Ames Laboratory  
Iowa State University  
Room 311 TASF  
Ames, IA 50011  
Phone: (515) 294-5640  
Fax: (515) 294-4456  
Email: [Zdorkowski@ameslab.gov](mailto:Zdorkowski@ameslab.gov)

**Katherine Ziff (V) \***

Assistant Ombuds  
Ohio University  
Crewson House 200  
Athens, OH 45701  
Phone: (740) 593-2627  
Fax: (740) 593-0675  
Email: [ziffk@ohiou.edu](mailto:ziffk@ohiou.edu)

**Thomas P. Zgambo (A)**

Ombudsman  
Coca-Cola Enterprises  
2300 Windy Ridge Parkway, Suite 145 So.  
Atlanta, GA 30339  
Phone: (678) 589-5420  
Fax: (678) 589-5426  
Email: [tzgambo@na.cokece.com](mailto:tzgambo@na.cokece.com)

**UNIVERSITY AND COLLEGE OMBUDS ASSOCIATION BYLAWS**  
**ARTICLE III - MEMBERSHIP**

**Section A. Eligibility for Membership**

Membership in UCOA is open to full or part-time ombuds professionals in universities and colleges, to full or part-time ombuds professionals affiliated with institutions other than institutions of higher education, and to anyone interested in the ombuds profession.

**Section B. Definition of an Ombuds**

A college or university ombudsman is authorized by an institution of higher education to confidentially receive complaints, concerns, or inquiries about alleged acts, omissions, improprieties, and/or broader systemic problems within the ombudsman's defined jurisdiction and to listen, offer options, facilitate resolutions, informally investigate or otherwise examine these issues independently and impartially.

**Section C. Classifications of Membership**

1. Voting Membership is open to individuals who are full or part-time practicing ombuds professionals affiliated with an institution of higher education who:

- a. have no notice, compliance, regulatory, enforcement, adjudicatory, or disciplinary functions, and/or is not part of an administrative unit which has any of such functions and responsibilities, including, but not limited to, sexual harassment; and
- b. have no other responsibilities that compromise or limit real or perceived confidentiality, independence, and impartiality, or create real or perceived conflicts of interest, while serving as the ombuds; and who, if faculty member, refrains from participating in departmental, college/school, and institutional activities and committees that compromise or limit real or perceived confidentiality, independence, and impartiality, or create real or perceived conflicts of interest, while serving as the ombuds, and
- c. if faculty members, refrain from participating in departmental, college/school, and institutional activities and committees that compromise or limit confidentiality, independence, and impartiality, or create conflicts of interest, while serving as the ombuds; and
- d. practice according to the UCOA Standards of Practice.

2. Associate Membership is open to individuals who endorse and support the UCOA Standards of Practice and who are:

- a. full or part-time practicing ombuds professionals affiliated with institutions of higher education who do not qualify for or wish to be considered for Voting Membership; or
- b. affiliated with entities other than institutions of higher education; or
- c. interested in the ombuds profession.

3. Special Memberships

a. Honorary Membership may be granted to individuals:

- (1) on the basis of their outstanding contributions to UCOA and/or to the ombuds profession; or
- (2) as recognition of both long-standing UCOA membership and service and contributions to UCOA and to the profession as a practicing ombuds prior to their leaving the profession.

b. Emeritus Membership may be conferred upon former ombuds who are officially designated as retired by their institutions.

c. Any member of the Association may submit nominations for honorary or emeritus membership to a member of the Board of Directors.

# Geographical Index

## Australia:

Dickson, Judith  
Murphy, Jenny  
Ross-Smith, Anne  
Stuhmcke, Anita

## Canada:

### Alberta

Schoeck, Ellen

### Manitoba

Bernstein, Evelyn

### Ontario

Bauer, Frances  
Farrell Nora  
Lanca,ster, Shelley  
Laws, Joanne  
Miller, Marianne \*  
Ward, Mary

### Quebec

Robardet, Patrick  
Speirs, Carol Cumming

## The Netherlands:

Holtrop, Kristl

## United States:

### Arizona

Buckley, Gary J.  
Butler, David  
D'Albini, Claudia  
Finkel, Lee M. \*  
Lugo, Patricia  
Myers, Marilyn  
Putman, Larry \*  
Winney, Elizabeth A.

### California

Banks, Sean \*  
Barbee, Nancy M.  
Briggs, Andrea  
Chappellet, Suzanne  
Chennault, J. Michael \*  
Clark, Donna \*  
Davis, Shirley  
Franzen, Nancy C.  
Funk, Eleanor  
Hasenfeld, Helen  
Louden, Donna-Jean \*  
McKee, Martha  
Novak, Elizabeth I.  
Rashkis, Craig  
Ramos, Mauricio \*  
Schonauer, Janis  
Wesley, Margo  
Williams, Linda

**Colorado**

Bock, Jane  
 Brown, Jenna  
 Chavez Rudolph, Mary  
 Connell, Melissa J.  
 Fenili, Mary Lou  
 Fink, Robert R.  
 Kelso, Jack  
 King, William E.  
 Larson, Andrea S.  
 Sebok, Tom  
 Steinhardt, Roberta J.

**Connecticut**

Waxman, Merle

**District of Columbia**

O'Connor, Joseph  
 Oh, Bonnie B. C. \*  
 Wheaton, Ella

**Florida**

Brown, Vicky  
 Chalk, Kimberly \*  
 Howard Jr., Tommie C.  
 Johnson, Vicky \*  
 Lombardo, Anthony  
 McKinney, Charles W.  
 Rice, Barbara  
 Robert A. Spivey  
 Summers, Linda

**Georgia**

Fennell, Valerie  
 Graham, Dorothy  
 O'Connor, Kathleen P. \*  
 Ohlsson, Karen S.  
 Williams, Donna Douglass  
 Zgambo, Thomas P.

**Illinois**

Bills, Caryn A.  
 Bixler, Donald L. \*  
 Clarke, Ingrid. G.  
 Connley, Lynn M.  
 Ferguson, June D. \*  
 Griffin, Tim D.  
 Mousin, Craig \*  
 Smith, Marilyn J.

**Indiana**

Grace-Odeleye, Beverlyn  
 Michael L. Phillips

**Iowa**

Moeller, Lon \*  
 Sagen, Maile  
 Zdorkowski, Richard Todd

**Kansas**

Shelton, Robert

**Louisiana**

Barron, Paul \*

**Maine**

Trout, Donna M.

**Maryland**

DeSiato, Joanne  
 Herrmann, Danielle \*

**Massachusetts**

Andrews, Adrienne \*  
 Lincoln, Alan Jay  
 Rauss, Karen P.  
 Robinson, Toni  
 Rowe, Mary  
 Wilcox, Linda

**Michigan**

Gossman, Tom  
Perigo, Don  
Peter, Kay  
Rademacher, Susan  
Soffin, Stan  
Stieber, Carolyn

**Minnesota**

McAvoy, Molly  
Morse, Jan  
Watson, Dwight C.

**Nebraska**

Carver, David  
Siedschlaw, Kurt

**New York**

Barkat, John S.  
  
Brower, Maureen  
Mesulam, Harriet \*  
Meyersohn, Rolf  
Montemurro, Francine  
Segall, Judi  
Wagner, Marsha L.

**Ohio**

Belachew, Yeworkwha  
Bradbury, Barb \*  
Hill, Herman "Butch"  
Mohrhaus, Timothy \*  
Santamaria, Lillian \*  
Satrum, K. J. \*  
Ziff, Katherine \*

**Oklahoma**

Hernandez, Carolyn  
White, Gloria Miller

**Oregon**

McDermott, Sandy \*

**Pennsylvania**

Pinos, Linda \*

**Puerto Rico**

Malave, Humberto

**South Carolina**

Beckly, Jerry  
Carter, George E., Jr.  
Carter, John S.  
Dickson, Glenda  
Halfacre, R. Gordon  
Marcus, Melissa \*

**Texas**

Brock, William  
Quilliam, Kathryn  
Reyes, Maria De Los Angelos

**Vermont**

Diallo, Souleye \*

**Virginia**

Gomez-Moran, Dolores  
Holland, Brad  
Nelson, Scott \*

**Washington**

Kramer, Donna F. \*

**Wisconsin**

Garner, Rosa J.







